Hambours Uniform Shop at 2 Wilson Street, Royal Park is the nominated provider of regulation formal and sports and specialist sports uniform items for Henley High School.

In order for us to ensure that your student has all of their requirements for the commencement of the 2015 School Year we will be running an appointment period for all new and current students at the School. This period will commence on 13 October 2014; the last day for appointments will be 16 December 2014.

Appointments can be made from September 8 2014. To make an appointment go to hambours.com.au and click on the gold star in the top banner "CLICK! to book a fitting!" follow the prompts and you will be able to make a suitable time. The booking service will commence on September 8 2014 with appointments commencing on October 13 2014. Unfortunately we will be unable to take any appointment bookings prior to September 8 2014. If you do not have access to a computer please call our customer service team on 08 8447 2077 and we will make an appointment time for you. Due to the busy nature of the January Back to School period we do not offer appointments outside of the dates mentioned above.

There are a number of advantages of taking up the offer of an appointment:

- **Personalised fitting service** – your student will receive a one-on-one fitting with one of our uniform specialists
- **Specialist Advice** with regard to conforming to the Henley High School uniform regulations
- **Specialised Fitting** to ensure that your student is fitted in uniforms that allow for growth
- **Guaranteed supply of uniform items** for the commencement of the 2015 School Year*

Hambours also offer the opportunity to purchase all of your required uniform items through the Henley High School Online Uniform Shop. The shop is a secure site that is only available to members of the Henley High School Community.

There will be two ways to establish your Online Uniform Shop account. If you make an appointment for a fitting we will organise an account for you should you wish to open one at the time you come in for your appointment. If you do not wish to make an appointment there is a self-registration process available via the Henley High School logo on the Hambours website. Please note that if you are self-registering, approval is not automatic, Hambours are required to confirm your enrolment with the School, this process may take up to five (5) working days. You will receive an email confirmation from Hambours when your account has been activated.

There are a number of advantages of using the online service:

- **Comprehensive and Easy to Use Size Charts** to enable you to accurately ascertain the sizes you require for your students
- **Ease of shopping at a time that suits you** – access to the Online Uniform Shop 24 hours per day, 7 days per week
- **Flexible Payment Options** – all of the options available In-Store are also available online, including payment by MasterCard and Visa, PayPal, Cash on collection at Hambours and 6 month Lay-By
- **Flexible Delivery Options** – orders can be collected at Hambours, delivered to the School on Wednesday mornings during term time – both free of charge or by courier to a residential or business address.
- **Returns and Exchanges** can be facilitated through the Online Uniform Shop
- **Special Offers** – the flexibility of the Online Uniform Shop allows Hambours to offer a permanent discount using the coupon code available in the Online Uniform Shop of 5%
- **Guaranteed supply of uniform items** for the commencement of the 2015 School Year for all orders placed by 16 December 2014*

If your student grows more than what has been anticipated at the time of your order, we will exchange them for you, provided the garments to be returned, comply with our return and exchange conditions. The discount you received at the time of placing the order will be honoured for the exchange.

Hambours and Henley High School strongly encourage you to take advantage of the services provided, in particular the opportunity to make an appointment in order to benefit from the services on offer and have the peace of mind that your students are organised for the commencement of the School Year.

Hambours standard trading hours are Monday to Friday 9.00am – 4.30pm. We extend our trading hours during the appointment period and January Back to School for our customers. These hours will be advertised through the School, on our website and in our calendar.

If you have any queries regarding the Henley High School uniform, fitting periods or the Online Uniform Shop, please do not hesitate to contact us by telephone on 08 8447 2077 or email at customerservice@hambours.com.au.

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*Every effort is made to ensure any out of stock items are available for the commencement of the School Year, however occasionally unforeseen circumstances cause delays in the delivery of uniform items. If this situation arises, Hambours will be in contact with the School and our customers to ensure they are fully aware of the situation.